E-01575A-15-0127



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ORIGINAL ARIZONA CORPORATION COMMIS

UTILITY COMPLAINT FORM

Investigator: Richard Martinez

Phone:

Fax:

Priority: Respond Within Five Days

Opinion

No. 2015 - 122032

Date: 4/21/2015

Complaint Description:

19S Solar

08A Rate Case Items - Opposed

First:

Last:

Complaint By:

Phillip W.

Farris

Account Name:

Phillip W. Farris

Home: (000) 000-0000

Street:

Work:

City:

Sierra Vista

CBR:

State:

ΑZ

Zip: 85650

is: E-Mail

Utility Company.

Sulphur Springs Valley Electrics Gooperative, Inc.

Division:

Electric

DOCKETED

Contact Name:

APR 2 2 2015

Contact Phone:

Nature of Complaint:

Docket No.: E-01575A-15-0127

DOCKETED BY

I oppose SSVECs waiver to NET Metering because of the below reasons.

Thank you. Philin W Farris

Sierra Vista, AZ 85650

This is in reference to SSVECs petition/waiver submitted via Docket # E-01575A-15-0127. I am requesting you attach the below comments to SSVECs waiver for all commissioners/reviewers to see.

I am 100% for alternative solutions that may reduce our impact to the environment, drive down costs, etc.

Issues that should be addressed to the ACC:

- 1. I Oppose SSVECs request for a waiver to NET Metering. SSVEC notified it's customers of their intent to stop NET Metering on the day they mailed the attached. Interesting note at the beginning of the document: Anybody who has not submitted for the NET Meter by 14 April 2015 cannot participate in the solar program. It is not clear that cessation of this moratorium is pending the vote (waiver approval) by the ACC. If SSVEC was being up front about this process, why didn't they notify customers in advance to give them a warning of the proposed action?
- 2. According to the attached, SSVEC proposes to be the sole provider of electric (solar or not). SSVEC wants to build their own solar array. They don't want the public producing energy, although the public helped them meet the

Green mandate, now they apparently want to cut these same customers out. It is apparent that SSVEC wants to monopolize the generation and sales of electric, putting the customer in a position that is NOT beneficial.

ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

SSVEC proposes to control more resources, and if they do, they may charge whatever they want. It appears they want as customers as consumers only.

3. SSVEC claims:

- They pay retail prices for solar produced by members: Not sure this claim is totally true. Maybe they are referring to credits; meaning the credits they post to a solar customers account is reimbursable at the same rate as they are billing that customer for usage.

Solar customers pay little to nothing for the use of the poles and wire. Early last year they raised their meter fees

" rationale: to defray the costs of infrastructure. (another flyer I received earlier". I will have to find a copy of that) We do pay a meter fee, and we are charged taxes for energy use even when the use results in a credit.

According to the document, Solar customers (making up 2%) are free loading on the other 98% Are we talking about 2% of the customer base demolishing SSVEC's profits, and negatively impacting their ability to operate? This needs to be challenged.

The solar subsidy is unfair to non-solar members?

We need an explanation. How is the government sponsored subsidy unfair to those who choose to or cannot afford Solar? What about corporations who have installed solar panels (military facilities, businesses, etc)? SSVEC seems to claim that they are having a hard time sustaining the grid. Have they produced facts indicating that they are in trouble keeping pace with maintenance, sustainability, etc?

- -Solar energy produced by home systems are unreliable because the weather (time of sun) is inconsistent page 2 ... but then SSVEC tells how they will become more effective in the production of cheaper electric when THEY complete their solar systems. Apparently these systems will not rely on weather or earth rotational issues, seasons.
- 4. Why is SSVEC so opposed to methods of driving costs down for the consumer?

 Contrary to the Article: In my 14 years with SSVEC I have NEVER received a rebate or cost savings on my electric bill until I paid for the installation of Solar at my residence.

Lastly, SSVEC states that '	TEP, Unisource,	, APS, SRP,	and TRICO are	all seeking the same	waiver to NET
Metering.					

------ATTACHMENTS WERE INCLUDED-----

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

4/21 Emailed to the Phoenix ACC office for docketing. FILE CLOSED.

End of Comments

Date Completed: 4/21/2015

Opinion No. 2015 - 122032

ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

Investigator: Carmen Madrid

Phone:

Fax:

Priority: Respond Within Five Days

Opinion

No. 2015 - 122052

Date: 4/22/2015

Work: (000) 000-0000

Complaint Description:

08A Rate Case Items - Opposed

N/A Not Applicable

First:

Last:

Complaint By:

Steven

Scheumann

Account Name:

Steven Scheumann

Home: 1

Street:

CBR:

City:

Sierra Vista

State:

ΑZ

Zip: 85650

is: E-Mail

Utility Company.

Sulphur Springs Valley Electric Cooperative, Inc.

Division:

Electric

Contact Name:

Contact Phone:

Nature of Complaint:

Steven Scheumann

Sierra Vista, AZ

Home

I managed change my whole working life and best practices were to keep users informed and make changes gradually if at all possible. I was very disappointed by the way I was informed of this change and the speed of the change. Sulphur Springs Valley Electric Cooperative (SSVEC) mailed its notice to customers on Friday April 10 and I received it on Monday April 13 with a proposed rule effective on Tuesday April 14.

I urge you to consider not approving these tariff schedules right now, but recommending that SSVEC provide its customers with more warning of this change and that the change be gradually implemented over a few years after a thorough review of all SSVEC cost-shifts. Cost-shifts should be considered in a rate case at the Arizona Corporation Commission (ACC). This process would allow a careful weighing of the best policy options for SSVEC's ratepayers, along with introduction of evidence, expert testimony, and significant ratepayer input. *End of Complaint*

Utilities' Response:

Investigator's Comments and Disposition:

4/22/15 Opinion noted and filed in Docket No. E-01575A-15-0127. closed *End of Comments*

Date Completed: 4/22/2015

ARIZONA CORPORATION COMMISSION UTILITY COMPLAINT FORM

Opinion No. 2015 - 122052